SAAD SAIYED

SAADSAIYED7@GMAIL.COM | RICHMOND HILL, ON | +1 (639) 999-6107

Objective

A knowledgeable Azure Support Engineer adept at resolving diverse technical issues and addressing users' needs. Proficient in analyzing and troubleshooting Azure Cloud Architecture problems with excellent problem-solving skills. Results-oriented professional with versatile experience in Cloud Computing/Architecture and Full Stack Development.

Experience

Azure Dev Support Engineer   *November 2021 – May 2023*

Microsoft Corporation (Collabera Canada Inc.) | Remote

Troubleshooted and debugged technical issues for Microsoft Azure clients. Identified software bugs and collaborated with engineering teams to improve product quality. Provided valuable suggestions to enhance and fix software issues. Utilized specific diagnostic procedures, scripts, and programs to trace the root causes of malfunctions.

Technical Experience:

- Utilized Azure Portal, Azure CLI, and Azure PowerShell to manipulate Azure architecture.
- Employed Azure REST APIs and Postman to assist customers in troubleshooting issues.
- Leveraged Fiddler and HAR traces for identifying and resolving API call-related issues.
- Utilized Kusto (Azure Data Explorer) to pinpoint issues in internal architecture.
- Proficient in CI/CD pipelines with Azure DevOps.

Azure Architectural Knowledge:

- Azure Resource Manager Templates (including Bicep templates)
- Terraform Resource Management
- Azure Policy and Lighthouse

Full Stack Developer   *May 2020 – November 2021*

Trade Technocrats Ltd. | Toronto, ON

Successfully delivered projects by fulfilling Full Stack development responsibilities and meeting project deadlines. Demonstrated proficiency in frontend and backend development, ensuring seamless integration through proper API management.

Technical Experience:

- Created APIs to facilitate seamless integration with existing software.
- Implemented modern web security practices.
- Developed UI using Tailwind CSS and JSX.
- Utilized MongoDB for data replication.
- Built applications using AWS cloud-based platform.
- Stack:
    - Node.JS (Runtime Environment), Express.JS, and Express.JS
    - Redux and MongoDB for state management and database management

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Education & Certification

Diploma in Computer Science: Computer Science   June 2021
University of Regina | Regina, SK

Microsoft Certified: Azure Fundamentals   December 2021
Microsoft Corporation

Skills & Interests

Development Tools:
- Git
- CI/CD Pipeline
- VS Code
- Eclipse
- Android Studio
- Unity

Web Technologies:
- HTML5 / CSS
- React.js
- Node.js
- MySQL
- MongoDB

Programming Languages:
- JavaScript
- PHP
- C/C++
- Java
- Python

Cloud Platforms:
- MS Azure
- AWS

Projects

Web Developer | WordPress Intern Designer   *December 2020 – May 2021*
Etplue Management | Toronto, ON
- Collaborated with designers and account managers to develop and deliver functional web products, including WordPress websites.
- Gained exposure to best web development practices and tools.

Cybersecurity Analyst | Penetration Tester Intern   *November 2020 – May 2021*
Cybersecurity Umbrella Corp. | Scarborough, ON
- Acquired deep understanding and knowledge of the cybersecurity industry.
- Developed applicable skill sets while working as a CSU employee.

Additional Information
- Saadsaiyed.com: Crafted a unique online presence through the creation of a personal portfolio website, leveraging the power of Three.js and Tailwind-CSS to deliver a visually stunning user experience at saadsaiyed.com.
- GitHub: I have created multiple projects including games, websites, and API Models. You can read more about them on my GitHub profile.